

## PFEIFFER PUBLIC WATER AUTHORITY

P.O. Box 2375 – 500 E. Main St. Batesville, AR 72503-2375

Phone: 870-698-2415 Ext. 1 Fax: 870-698-2408 After Hours: 870-698-2444

Office Hours: Mon - Fri 8:00 am - 5:00 pm (except holidays)

### AGRICULTURE METER RATES

#### RATES & REGULATIONS

##### Water Rates for All Farm Related or Chicken House Meters

Original date 1-3-2019 - Updated date 1-14-25

#### WATER RATES FY2025

Min.	1,000 gallons for	3/4" Meter	\$37.95
Min.	1,000 gallons for	1" Meter	\$50.11
Min.	1,000 gallons for	2" Meter	\$208.01
Next	99,000 gallons		\$7.68 /1,000 gallons

Bills are considered Past Due if not paid by 5:00 pm on the 20<sup>th</sup> monthly. Bills are due by the 20<sup>th</sup> of each month. Payments must be in our office by the 20<sup>th</sup> of the month to avoid the past due penalty. 10% late charge is applied on all Past Due Balances.

The WATER portion of bill is calculated based on the amount of water usage. The meter is read in terms of hundreds of gallons. The first month's bill will be calculated from the day your meter is set up to the next month's regular read cycle. For 0-1000 gallons, a minimum bill is generated. First bill can take up to two months before being mailed out to you. BILLS are mailed to customers on the last working day of the month. If you do not receive your bill by the 5<sup>th</sup> of the month, please call the water office at the number listed above and inquire about your account. A DEPOSIT appropriate for the area of connection shall be paid when customer connects service and applied to the final bill when service is disconnected. After a deposit is applied to a final bill, any refund will be mailed to the customer at the forwarding address given at time of disconnection. Meters are read starting the 1<sup>st</sup> working day of the month and the date is on the bill.

**PAYMENT OPTIONS:** In house: Cash, Check, Debit/Credit Card; Phone-in w/debit or credit card \$1.25 charge; Automatic Bank Draft (drawn on the 10<sup>th</sup>); Bank Pay (can take up to 14 days); Online Internet Pay w/debit or credit card; and Automated Phone Pay no charge.

**TO PAY:** Inside, Mail, Drive-Up Window, Kiosk & Night Depository (back of municipal building), website (cityofbatesville.com \$0 charge) or pay by phone at 870-698-2415 for a \$1.25 charge.

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#### CITY OF BATESVILLE ORDINANCE 2001-10-1

##### MISCELLANEOUS FEES

Health Department Fee.....	\$0.40
Connect Fee.....	\$20.00
Disconnect List Fee or Collection Call (for Non-payment).....	\$20.00
Disconnect/Reconnect/Finalize Fee (disconnected for Non-payment).....	\$20.00
Returned Check Fee.....	can be up to \$60.00

Water Service will be discontinued after the first Monday of the month if the previous month's bill is unpaid.

**IF IT IS NECESSARY TO DISCONNECT SERVICE, CHARGES DUE WILL BE: PAST DUE BILL PLUS A \$40.00 DISCONNECT/RECONNECT FEE. THIS MUST BE PAID BEFORE SERVICE WILL BE RESTORED.**

**\*\*\*NO SERVICE RECONNECTS WILL BE DONE AFTER 6:00\*\*\***

**Other Utilities** & Services: Entergy: 1-800-368-3749 County Garbage: 870-793-8800

Recycling: 870-793-8892 Summit Utilities: 1-800-992-7552 AR One Call: 1-800-482-8998