

BATESVILLE WATER UTILITIES, 500 E. Main St., PO Box 2375 PH **870-698-2415**

Office Hours: Mon – Fri 8:00 AM – 5:00 PM (except holidays) *AFTER HOURS: PH# 870-698-2444*

PAY Water Bills 888-332-1563

RATES AND REGULATIONS FY 2026

CITY OF BATESVILLE ORDINANCE 2024-02-01

FIRST 1000 GALLONS – MINIMUM WATER RATES:

Meter Size	8"	6"	4"	3"	2"	1"	¾" or 5/8"	½"
Inside City	\$2365.40	\$1361.10	\$621.38	\$355.07	\$147.95	\$36.55	\$14.80	\$14.80
Outside City	\$3697.32	\$2125.21	\$971.23	\$555.23	\$231.49	\$57.43	\$23.11	\$23.11

Water Rates Inside City

Min.	1,000 gallons	\$14.80 i.e. ¾"
Next	99,000 gallons	\$5.69/1000
Next	1,900,000 gallons	\$4.33/1000
Over	2,000,000 gallons	\$3.39/1000

Water Rates Outside City

Min.	1,000 gallons	\$23.11
Next	99,000 gallons	\$7.12/1000
Next	1,900,000 gallons	\$5.41/1000
Over	2,000,000 gallons	\$4.25/1000

**Rock-Moore Rates
converts to Batesville
01-01-2022 same as inside city**

Water portion of bill is calculated based on water usage. The meter shows usage in terms of hundreds of gallons. Meters are read starting the first working day of the month. The date of your meter reading is noted on your bill as the service end date of the service period.

Residential Sewer Rates are based on 4 mo. Dec-Mar winter avg. Otherwise billed 1 to 1

Sewer Rates Inside City

Min.	1000 gallons	\$18.45
Over	1000 gallons	\$5.97/1000

Sewer Rates Outside City

Min.	1000 gallons	\$23.07
Over	1000 gallons	\$7.46/1000

Residential **Sewer** bills are determined by average wintertime (Dec, Jan, Feb & March) water consumption. If there is no wintertime average, sewer usage is determined by the **actual** water usage.

City Garbage + Tax (Res)

\$17.02 + tax a month

City Garbage + Tax (Comm)

\$18.39 + tax a month (Curbside)

SR. Reduced +Tax (Res >65 -\$20,000)

\$10.74 + tax a month Extra Can \$8.33

(Dumpster costs vary with size and number of pick-ups per month)

TREE LIMBS AND OTHER ITEMS OTHER THAN TRASH BAGS, TO BE PICKED UP, CALL CITY HALL: 870-569-1426

OUTSIDE CITY TRASH PICKUP PH# 870-793-8862

Miscellaneous Fees

Deposit Home owner \$50.00 water \$50.00 sewer

Connect Fees \$20.00

Collection Call for Non-Payment \$20.00 PER TRIP

Disconnect Fee/Reconnect Fee (disconnected for non-payment) \$40.00

Deposit Rental/lease or lease to own \$75.00 water \$75.00 sewer

Same Day Connect additional \$50.00

Returned Check Fee – can be up to \$60.00

Credit/Debit Card Fee - \$2.50 Minimum or 3.5% of total

***** 10% late charge added to past due balance. Bills are considered past due after the **20th** of each month.*****

BILLS are mailed to customers on the **last** working day of the month. If you do not receive your bill by the 5th of the month, please call the Water office (**870-698-2415**) Ext. 1 & inquire about your account. First bill can take 2 months to receive.

A **DEPOSIT** appropriate for the area of connection shall be paid **before** service is connected. When a customer moves, the deposit is either transferred to the new residence OR applied to the final bill when service is disconnected. After a deposit is applied to a final bill, any refund will be mailed to the customer at the forwarding address given at time of disconnection.

IF IT IS NECESSARY TO DISCONNECT SERVICE FOR NON-PAYMENT: PAST DUE BILL PLUS A \$40.00 DISCONNECT/RECONNECT FEE. THIS MUST BE PAID BEFORE SERVICE WILL BE RESTORED.

*****NO SERVICE RECONNECTS WILL BE DONE AFTER 5:00pm*****

OTHER UTILITIES & SERVICES: Summit Utilities
AR One Call: 1-800-482-8998 1-800-992-7552

Entergy
1-800-368-3749

Ind. Co. Garbage
870-793-8862

Optimum Cable
870-793-7277